

New Computerised Transit System (NCTS) Phase 5

Dear customer,

Issue affecting some Office of Transit and Office of Destination codes

We are writing because we are aware of an issue relating to some Office of Transit and Office of Destination codes affecting Transit movements raised in the new NCTS Phase 5 (P5) implemented for Northern Ireland (XI) on 28th of June 2024, and Great Britain (GB) on 1st of July 2024.

What has happened

Some declarations are being rejected stating the rule G0034 error when certain Offices of Transit and Offices of Destination codes are used. We have identified that this is in direct relation to system rules where the Automated Export System (AES) is in use in other National Administrations, but not in GB or XI.

What we are doing

We are working with DG TAXUD, who administer the Common Transit Convention (CTC), to understand the issue and find a suitable resolution for our GB and XI systems.

What you need to do

If you receive the IE056 rejection message, with error G0034 after submitting your IE015 transit declaration with the relevant Office of Transit and Office of Destination codes, please use the following workaround: -

- In the Goods Item; 'Previous Document'; Document Type do not use N830 (Export Declaration) as the type of previous document.
- Instead, use an alternative code, such as NMRN (Declaration/Notification MRN), in the Previous Document Type field.
- You must continue to provide the Export Movement Reference Number (MRN) in the Reference Number field within the same 'Previous Document' data group.

If it is not possible to provide the Export MRN in the previous document reference number field, for whatever reason, please provide it in the Supporting Document space instead using Supporting Document Type 'NZZZ' (other).

We will notify you when a more permanent resolution has been identified.

Thank you for your patience and apologies for any inconvenience this may cause.

HMRC.